# IATA EasyPay (IEP)

## What is IATA EasyPay (IEP)

IATA EasyPay is a voluntary alternative payment system for travel agents to issue tickets through the BSPs. Among other benefits, IATA EasyPay will Provide a "pay-as-you-go" solution for agents

To use IEP as a form of payment, the country and the airline both should be activated. If the country is already activated for the IEP, it is highly advisable to check with the airline whether the particular airline is activated for IEP and the FOP code {CA (MasterCard) / TP (UATP ) / IATA EasyPay (EP)} they use.

## How to set up an IATA EasyPay (IEP) account and Generate IEP number?

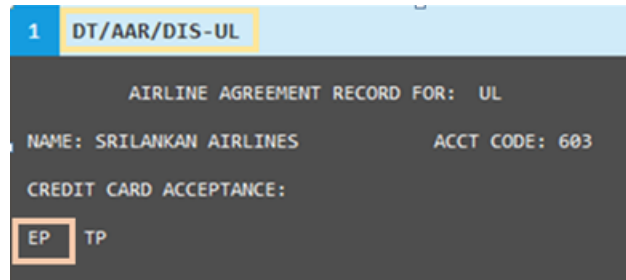To start using IATA EasyPay, agents simply need to create an IATA EasyPay account.

- Register an IEP account in IATA customer portal. (Refer to IATA customer portal)
- Agents can load funds into their e-wallet as they choose.
- Agents will then be able to generate single-use IEP numbers to enter in their GDS at the time of ticket issuance.

## What is the activated IEP code / Credit Card accepted for LK market? - *KB0013798*

On the agency environment, you can check activated IEP code / Credit Card accepted by the airlines using below entry.

**Galileo entry :-DT/AAR/DIS-XX**

**XX - Airline 2 letter code**



```
1   DT/AAR/DIS-UL

        AIRLINE AGREEMENT RECORD FOR:  UL

  NAME: SRILANKAN AIRLINES          ACCT CODE: 603

  CREDIT CARD ACCEPTANCE:

  EP    TP
```
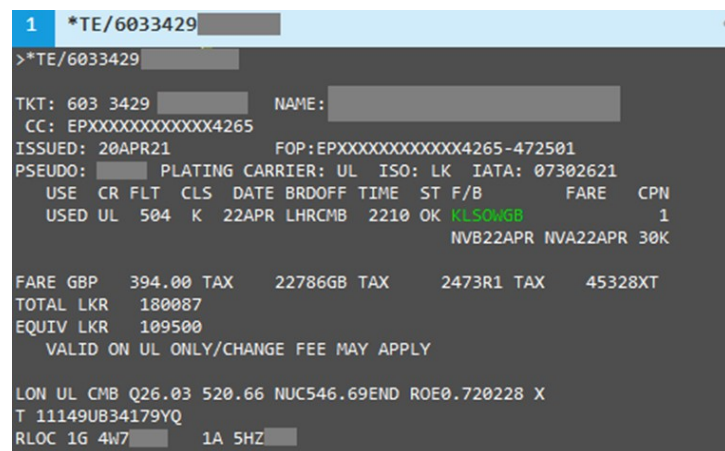
## How to apply Form Of Payment to issue an E-Ticket?

**Galileo entry:- TMU1FEP161122334455667*D0521**

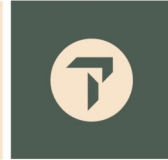  **EP161122334455667** - Form of payment with Credit Card code with IEP number.
  **\*D0521**                  - Expiration month and year.

### E Ticket Image



```
1   *TE/6033429

>*TE/6033429
TKT: 603 3429            NAME:
CC: EPXXXXXXXXXXXX4265
ISSUED: 20APR21         FOP:EPXXXXXXXXXXXX4265-472501
PSEUDO:      PLATING CARRIER: UL  ISO: LK  IATA: 07302621
  USE  CR FLT  CLS  DATE BRDOFF TIME ST F/B      FARE    CPN
  USED UL  504  K  22APR LHRCMB 2210 OK KLSOWGB          1
                                  NVB22APR NVA22APR 30K

FARE GBP   394.00 TAX   22786GB TAX   2473R1 TAX   45328XT
TOTAL LKR  180087
EQUIV LKR  109500
  VALID ON UL ONLY/CHANGE FEE MAY APPLY

LON UL CMB Q26.03 520.66 NUC546.69END ROE0.720228 X
T 11149UB34179YQ
RLOC 1G 4W7      1A 5HZ
```

### HMPR (Daily Sales Report)



```
2   HMPR/20APR

              PVT LTD          TINS REPORT      20 APR 21
CURRENCY CODE  LKR      IATA NUMBER 073

A/L TKT/STOCK NBR PASSENGER NAME  FARE      TAX    COMM  FOP
                                        *FEES
603E3429        PERERA/        109500    70587  0.00  CR
SUBTOTAL - CASH                 0                0
SUBTOTAL - CHECK                0                0
SUBTOTAL - NONREF               0                0
SUBTOTAL - MISC                 0                0
SUBTOTAL - INV                  0                0

TOTAL CASH SALES                0
TOTAL CREDIT SALES          180087
TOTAL FEES                      0
GRAND TOTAL                 180087
TOTAL COMMISSION                0
LESS CREDIT SALES           180087
NETT AMOUNT PAYABLE             0
```

# IATA EasyPay (IEP) Troubleshoot

⇒ Check whether enough funds are update on the IEP for ticket issue /reissue.

⇒ Check ticket quota is updated for the plating carrier (HMTQ/D)

⇒ Check whether the country and the airline is activated for IEP

⇒ Check which FOP method airline is accepting ({CA (MasterCard) / TP (UATP ) / IATA EasyPay (EP)}

⇒ When voiding an E-Ticket issued with an IATA EasyPay form of payment, the sum is released in 3-4 days (Retain any authorization message / code).

⇒ In case an approval code is required with CC (CA / TP) as form of payment, please refer to Answer ID - KB0029998.

⇒ The error **REFUSE CREDIT** means that either:
   * The Airline has not opted in with IATA, therefore their EasyPay issuing bank will decline the authorization
   Or
   * The EasyPay account number used is invalid, or does not hold enough funds for the authorization.